

FREQUENTLY ASKED QUESTIONS

TRANSITING THROUGH CHANGI AIRPORT

1. What can I expect when transiting at Changi Airport? -

Transfer passengers, except for those from countries/regions in the Restricted Category as classified by Singapore's Ministry of Health, can experience our facilities as well as shopping and dining options within the departure transit area.

For more information, please see [here](#).

2. What happens if a passenger has a high temperature or appears unwell? +

3. Will I need to wear a mask when at Changi Airport? +

4. As a transit passenger, can I enjoy the transit facilities available at Changi Airport? +

5. Can I visit my airline's lounge at Changi Airport if I am a premium passenger? +

6. Are the F&B outlets in Changi Airport open? How can I order food? +

7. Am I allowed to pack meals to consume on board my departing flight? -

Please check with your airline, as this depends on the airline's policy. All items brought on board must comply with [airport security requirements](#).

8. Can I shop at iShopChangi, Changi Airport's e-shopping website? +

9. As a transit passenger, am I allowed to buy duty-free alcohol? +

10. How early do I have to reach the gatehold room for my departing flight? +

11. If I have a long layover, can I book a hotel room in the transit area? +

12. Apart from increasing cleaning frequency, what else is Changi Airport doing to protect passengers and staff? +

ARRIVING IN SINGAPORE

Quarantine Free Travel

Eligibility and Requirements

1. What are the quarantine free travel requirements for children to enter Singapore? +

2. Do I need to take a designated flight to enter Singapore? +

Proof of Vaccination

3. What does it mean to be fully vaccinated? +

4. How do I verify my vaccination status? +

5. What information must the vaccination certificates show? +

6. As a tourist in Singapore, how do I show my vaccination status? +

Pre-Departure & On-Arrival Tests

7. Do I have to take a pre-departure test to enter Singapore? +

8. If I am tested positive while travelling overseas, can I still return to Singapore? -

You will need to recover before taking the flight. Please contact your airline or travel agent to rebook your flight.

9. Do I have to take an on-arrival PCR test/ART in Singapore? -

As part of our border relaxation and moving into the endemic phase, fully vaccinated travellers do not need to take any on-arrival Covid-19 test from 1 April 2022 onwards.

10. If I am required to take a pre-departure PCR test in Singapore before visiting the overseas countries, where can I take the test? +

11. What happens when I am tested positive for Covid-19 upon arrival in Singapore? +

Covid-19 Insurance

12. Is travel insurance required? +

Arrival in Singapore

13. What are the arrival procedures in Singapore? -

Please click [here](#) for more information about on-arrival procedures at Changi Airport for travellers entering Singapore on the Vaccinated Travel Framework scheme.

14. Can I take public transport to my accommodation from the airport? +

15. Are there any restrictions for friends or relatives to pick me up from the airport? +

16. For travellers on Reciprocal Green Lane, where can I meet my host company or government agency representative? +

17. Can I make purchases at Changi Airport's Arrival Hall before I leave the airport? +

Visiting Singapore During Layover

18. Can I visit Singapore or Jewel Changi Airport during my layover? -

You can do so, with the process the same as short-term Vaccinated Travel Framework (VTF) visitors entering Singapore. Passengers must comply with the following conditions:

1. Proof of full vaccination status
2. Valid visa (if required)
3. Mobile phone with TraceTogether mobile app downloaded and activated
4. Entry approval (applicable to Singapore Long-Term Pass holders only)
5. Submit the SG Arrival Card

For short-term accommodation option, you can book a room at YOTELAIR Singapore Changi Airport, which is located at Jewel Changi Airport (within the airport premises). To make a booking on YOTELAIR, please click [here](#).

DEPARTING FROM SINGAPORE

Application Process (For Residents in Singapore)

1. What are the requirements for Safe Travel Lanes and what is the application process? +

2. How do I apply for a Safe Travel Lane? +

3. How do I apply for a Safe Travel Lane if I am a resident in Singapore? +

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